

BOOKING CONDITIONS 2025 FOR A PITCH

- Booking will be valid after our agreement and reception of your booking form, fully filled and signed.
- It must be accompanied by your deposits of 25% of the total amount of your reservation as well as your booking fees (10 €).
- tourists tax will be paid upon your arrival.
- You will receive a confirmation of your payment.
- The balance must be paid the day of your arrival.
- Check-in starts at 2pm and the day of your departure, you must leave before 12 am.
- Campsite management can change the pitch allocation.
- For safety and comfort reasons, the number of persons per pitch is limited to 6.
- The customer must respect campsite's rules (including swimming pool's) given at the arrival
- If you have an own dog, it must be on leash and taken out the campsite for every one's comfort.
- On campsite ground, pet's poop must be collected by the owner, no noise is allowed.
- Tattoo and valid vaccinations' card are compulsory.
- First and second category dogs strictly forbidden (cf news rules in applications).
- Unaccompanied people under 18 years are not allowed on the campsite ground.
- Campsite management can not be held responsible for any personal items' loss, injuries or damages occurring to customers of their belongings during their stay.
- Campsite management has the right to use any kind of photographs' materials on which you might be for further publications.
- Booking is made in the customer's name and can not be sublet.
- Guests and visitors must check-in and register at the reception desk (visits authorized from 10 am to 7 pm). Price per guest : 6,50€ per day
- IT IS FORBIDDEN TO RECHARGE ANY ELECTRIC VEHICLE IN OUR RENTALS OR ON THE CAMPSITES.

CANCELLATION'S CONDITIONS FOR A PITCH:

- For any delay notified, pitch will be rent again 24 hours after the arrival date mentioned on the contract.
- After at time, booking is cancelled and campsite management will keep deposits already made.
- No discount is possible in case of late arrival or early departure.
- Cancellation must be notified by registered letter :
- if you cancel more than 2 months before your arrival, the campsite management give you back the deposits but not the booking fees.
- If you cancel less than 2 months before your arrival, a documentary evidence which cancels the reservation will be asked you, the campsite management will keep the deposits and the booking fees.
- If you cancel less than 30 days before your arrival, or if you don't come for any reason, the deposits will be kept and the total cost of your stay will be asked to you.
- No refund is possible in case of shortened day.

INSURANCE

- Camper is liable for all damages he caused on the campsite ground.
- No cancellation guarantee is included in our prices. You will have to take an insurance yourself.
- In case of dispute, Aurillac's courts are the only one legally competent
- **YOU CAN TAKE AN INSURANCE WITH OUR PARTNER « Campez couvert »**
www.campez-couvert.com